

Region H Disaster Communications Plan



Affected Facility Notifies:

1. Internal Leadership
2. Local EMA
3. Coalition Executive Team representative

(*see chart page 2)

Notification info to include:

- Geographical area(s)
- Incident overview
- Number affected
- Current operating status
- Anticipated needs

Coalition Incident Management Plan

The Plan should be activated if a Coalition Executive Team member believes that:

- ✓ Current conditions exceed available resources
- ✓ Conditions may eventually exceed available resources
- ✓ Additional assistance is required
- ✓ The situation is or could be of profound significance to the region
- ✓ Other, as needed

Plan Activation Notifications

Notified executive team member(s) will contact remainder of Coalition Executive Team.

Coalition members are notified via state-funded mass notification system.

Coalition executive team members will notify appropriate external support partners.

(*see chart page 2)

Maintaining Situational Awareness

Coalition and appropriate partners (local/regional/state) requested to monitor GHC911 WebEOC regional event log and respond to information request, as needed.

(*see chart page 1 for redundant modes of communication)

Organizations should continue to monitor the event log (or applicable platform) until events concludes.

Communications Platforms – Situational Awareness

Hierarchy	Mode of Ongoing Comms.	Message Notes
1 st	Everbridge	<ul style="list-style-type: none"> • Provide information per the EEI • Always include: <ul style="list-style-type: none"> ○ Name ○ Cell phone # (or best contact) ○ Location
2 nd	GHC911 WebEOC event logs	
3 rd	Email: Coalition email groups	
4 th	Cell Phone: Individual	
5 th	Landline Phone: Calls to each facility	
6 th	Text: Individual/group messages	
7 th	Local Radio Systems (UHF/VHF/800MHz)	
8 th	SouthernLINC radios (if available)	
9 th	Amateur radio (if available)	






Healthcare Essential Elements of Information (EEI)

EEI needed to ensure common operating picture across the region:

- Available means of communications
- Facility operating status
- Staffing status
- Facility structural integrity
- Status of evacuations or sheltering
- Critical medical services (e.g. critical care, trauma)
- Critical services status (e.g. utilities, sanitation, ventilation)
- Critical healthcare delivery status (e.g. bed counts, laboratory)
- Patient/Resident transport
- Patient/Resident tracking
- Critical/Acute Resource Needs (e.g. supplies, medications, etc.)

Region H Healthcare Coalition Contacts	
Regional Coordinating Hospital (RCH) – Coalition Coordinator Lynn Grant Fairview Park Hospital Office: 478.274.3194 Cell: 478.230.3320	DPH Healthcare Coalition Facilitator Megan Craft SCHD 5-1 Office: 478.275.6545 ext.7778 Cell: 478.595.1475
RCH (Coalition Coordinator) Backup Ben Doyle Fairview Park Hospital Office: 478.274.3967 Cell: 706.691.8078	Hospital/ Emergency Management Expert Sherry Thomas Carl Vinson VA Medical Center Office: 478.272.1210 ext.73599 Cell: 478.484.1274
DPH District Emergency Coordinator Jennifer Stokes SCHD 5-1 Office: 478.275.6571 Cell: 478.290.9296	Hospital Alaina Dykes Bleckley Memorial Hospital Office: 478.934.6211 Cell: 478.230.0507
EMA Bill Laird Laurens County EMA/911 Office: 478.275.9025 Cell: 478.595.4301	Nursing Home Donna Holman The Retreat Nursing Home Office: 706.468.4544 Cell: 706.318.7664
Hospice Michelle Bryan Three Rivers Home Health Office: 478.374.2027 Cell: 478.278.7195	EMS Michael Johnson Dodge County EMS Office: 478.285.2806 Cell: 478.689.5261

Communication with Regional/State Partners	
Coalition Executive Committee Representative	Notifies the Following:
Regional Coordinating Hospital (RCH) – Coalition Coordinator	<ul style="list-style-type: none"> GHA Emergency Preparedness Director (notifies other RCHs) GDPH Healthcare Preparedness Program (HPP) Director
DPH District Emergency Coordinator	<ul style="list-style-type: none"> State on-call duty officer (855-377-4347) District Health Director
Emergency Management Agency (EMA)	<ul style="list-style-type: none"> GEMA Area Field Coordinator Appropriate first responders
Nursing Home	<ul style="list-style-type: none"> Georgia Health Care Association (GHCA) Neighboring Council Coordinators
Emergency Medical Services (EMS)	<ul style="list-style-type: none"> Regional EMS Program Director EMS agencies in affected region and/or neighboring regions

Coalition Member's Executive Committee Representative		
Your Discipline	Contact	Coalition Executive Committee Rep.
<ul style="list-style-type: none"> Hospitals Other Healthcare (if not listed below) 		Regional Coordinating Hospital (RCH) – Coalition Coordinator
<ul style="list-style-type: none"> Public Health 		DPH District Emergency Coordinator DPH Healthcare Coalition Facilitator
<ul style="list-style-type: none"> Local Emergency Management Agencies 		Emergency Management Agency
<ul style="list-style-type: none"> Nursing Homes 		Nursing Home
<ul style="list-style-type: none"> Emergency Medical Services 		Emergency Medical Services