



Coalition Communication Platforms – Situational Awareness

Communication Hierarchy	Mode of Ongoing Communication	Message Notes
1 st	Everbridge	<ul style="list-style-type: none"> Provide information per the Situational Reporting Requirements. Always include: Name Cell Phone Number (or best number to reach) Location
2 nd	GHA 911 Web EOC Event Logs	
3 rd	Email: Coalition email groups	
4 th	Cell Phone: Individual	
5 th	Landline Phone: Individual facility phone calls	
6 th	Text: Individual or group text messages	
7 th	Local Radio Systems (UHF/VHF/800MHz)	
8 th	Southern LINC™ Radios (If available)	
9 th	Amateur Radio (If available)	

Healthcare Essential Elements of Information (EEI)

EEI needed to ensure a common operating picture across the region:

- Available means of communications
- Facility operating status
- Staffing status
- Facility structural integrity
- Status of evacuations or sheltering
- Critical medical services (e.g., critical care, trauma)
- Critical service status (e.g., utilities, sanitation, ventilation)
- Critical healthcare delivery status (e.g., bed status, laboratory and radiology)
- Patient/resident transport
- Patient/resident tracking
- Critical/Acute Resource Needs (material, medications, utility back-up supplies, etc.)

Healthcare Disciplines	Contact	Healthcare Coalition Executive Committee Representative
<ul style="list-style-type: none"> Hospitals Other Healthcare Disciplines (not represented below) 	—	Regional Coordinating Hospital (RCH)
<ul style="list-style-type: none"> Public Health 	—	DPH District Emergency Coordinator DPH Healthcare Liaison
<ul style="list-style-type: none"> Local Emergency Management Agencies 	—	Emergency Management Agency
<ul style="list-style-type: none"> Nursing Homes 	—	Nursing Home
<ul style="list-style-type: none"> Emergency Medical Services 	—	Emergency Medical Services (EMS)

Healthcare Coalition Contacts:

<p>Regional Coordinating Hospital Coordinator (RCH) Lynn Grant Fairview Park Hospital Office Phone: 478.274.3194 Cell Phone: 478.230.3320</p> <p>HCC Back Up Sherry Robbins Office Phone: 478.274.3764 Cell Phone: 478.290.7530</p> <p>DPH District Emergency Coordinator Jodi Bazemore, SCHD 5-1 Office Phone: 478.275.6566 Cell Phone: 478.463.6543</p> <p>DPH Healthcare Coalition Facilitator Megan Craft Office Phone: 478.274.7778 Cell Phone: 678.767.8891</p> <p>EMA / EMS Bill Laird, Laurens County EMA / EMS / Fire Office Phone: 478.275.9025 Cell Phone: 478.595.4301</p>	<p>Hospice Tina Clark Office Phone: 478.743.3033 Cell Phone: 478.394.2777</p> <p>Hospital / Emergency Management Expert Sherry Thomas, Carl Vinson VA Medical Center Office Phone: 478.272.1210 Cell Phone: 478.484.1274</p> <p>Hospital Alaina Dykes, Bleckley Memorial Hospital Office Phone 478.934.6211 Cell Phone: 478.230.0507</p> <p>Nursing Home Dawn Jones, Georgia War Veterans Home Office Phone: 478.445.5371 Cell Phone: 478.456.8610</p>
---	--

Coalition Member's Executive Committee Representative

Coalition Executive Committee Representative	Notifies the Following
Regional Coordinating Hospital (RCH)	<ul style="list-style-type: none"> GHA Emergency Preparedness Director (notifies other RCH's) GDPH Healthcare Preparedness Program Director
DPH District Emergency Coordinator	<ul style="list-style-type: none"> State on-call duty officer (855-377-4347) District Health Director
Emergency Management Agency (EMA)	<ul style="list-style-type: none"> GEMA Area Field Coordinator Appropriate First Responders
Nursing Home (NH)	<ul style="list-style-type: none"> Georgia Healthcare Association (GHCA) Neighboring NH Council Coordinator
Emergency Medical Services (EMS)	<ul style="list-style-type: none"> Regional EMS Program Director EMS agencies in affected region and/or neighboring regions

Communication With Regional / State Partner